

# SureStart Superior

## Together We Deliver

Accelerate your time to value with FlowForma Process Automation by availing of SureStart Superior

SureStart Superior is an onboarding package designed specifically for organizations who are new to the FlowForma Process Automation tool and want to accelerate their learning and time to value.

### Why Avail of Onboarding Help?

You've bought a no-code process automation tool with an award winning user interface, so why do you need an onboarding package, you might ask.

In our experience of working with organizations, it is clear that those who get numerous users trained up early, with each tackling and addressing a process challenge, are those who excel with their strategic objectives to radically transform processes and accelerate their digital transformation journeys.

### What's Involved?

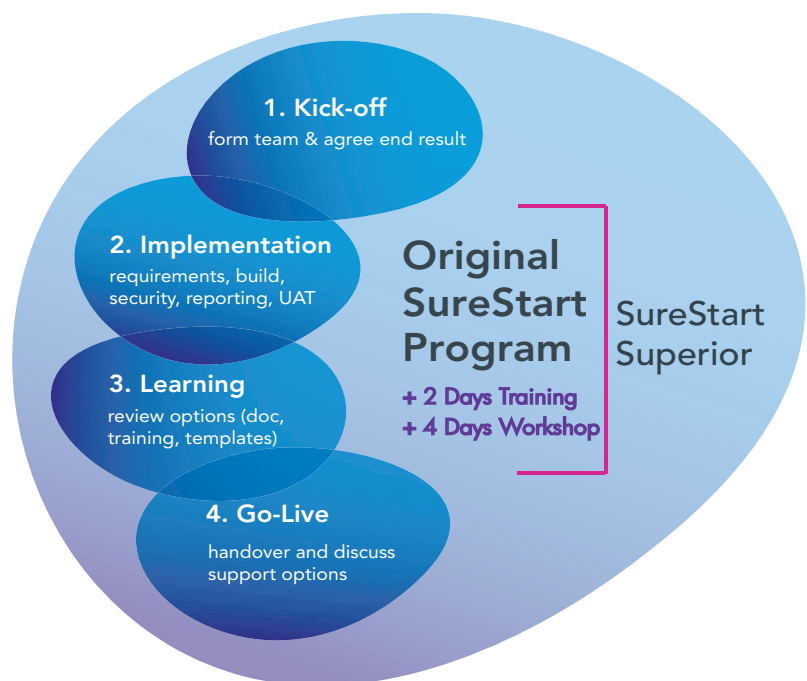
With SureStart Superior, you'll first experience our proven original SureStart program (4 phases), during which you'll be assigned a FlowForma Implementation Specialist who will guide you through the product set up. During this program, we will work with you to scope and implement your first digital process, **helping you get your first big process win, as soon as possible.**

Following this, you'll experience the true SureStart Superior benefit of having:

- up to 8 users trained over a 2 day training course
- scoping calls to gather requirements for your 4 chosen process projects
- the same 8 users attend a 4 day workshop to tackle these processes and get them live within 2 months

This means you'll bring **5 processes online within a few months.**

Fig 1: SureStart Superior



*"We wanted to use FlowForma Process Automation across the business, anywhere with paper forms and inefficiencies. We selected 12 key business people (non IT), and got them involved in SureStart. It worked really well and we've about 30 processes built so far."*

Robert Macknay,  
Essar Oil

## The FlowForma SureStart Superior Experience Includes

- ✓ Implementation of your first process\* (build or build advice, review, refinement, deployment and support)
- ✓ Delivery of SureStart project within 2 months (your first process goes live)
- ✓ Initial SureStart requirements workshop
- ✓ 1-2 weekly SureStart project work sessions (web based)
- ✓ Dedicated Implementation Specialist
- ✓ Advice on how to integrate your existing processes with FlowForma Process Automation
- ✓ A 2 day training course for up to 8 attendees
- ✓ Scoping calls to gather requirements for your 4 chosen process projects
- ✓ A 4 day workshop attended by 8 attendees with 4 process projects
- ✓ The 4 processes go live, followed by a project review

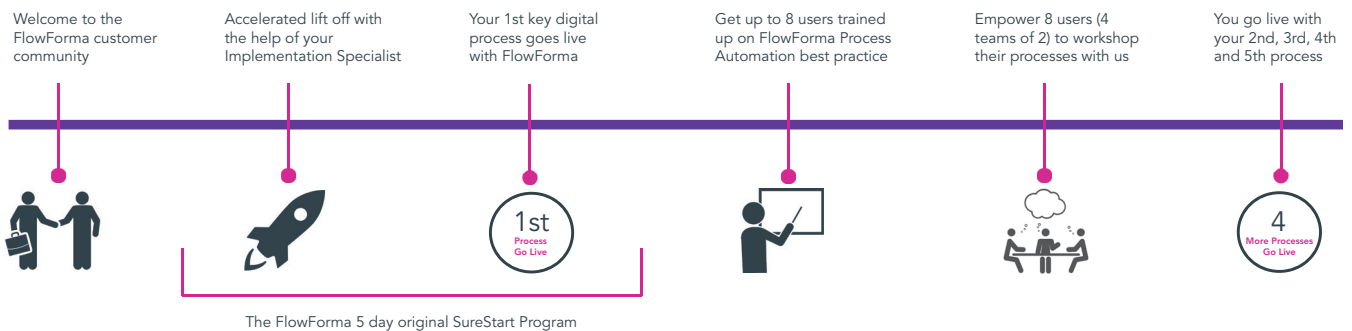
\* 1 process with a maximum of: 10 steps, 70 questions, 50 rules, 4 email templates, 1 document template (100 rules), 2 lists, 1 document library (if not default), 5 "row groups" (to use in questions)

\*\* Does not include installation

## Benefits You Can Expect

- **No wasted license time** by "waiting till later"
- **Creates efficiencies straight away**, with digital processes live in weeks
- 2 days of training, empowering your users to become **self-sufficient**
- 5 key **processes live** within a few months
- **Quick results from your investment**, resulting in early buy-in from your organization
- **Speedy implementation** of workflows with the **quickest ROI** for you

## The SureStart Superior Journey



## About FlowForma

FlowForma, the leading provider of Process Automation tools for Microsoft Office 365<sup>®</sup> has been revolutionizing the traditional BPM space with an innovative approach to developing award winning products that empower users to create and streamline processes smarter and faster, utilizing the familiar SharePoint platform, without any coding.

FlowForma is a Gold Microsoft Partner, with over 150,000 users across Europe, America and Asia. The company is headquartered in Dublin with offices in London and Boston and is motivated by its values to innovate, evolve and achieve with employees, customers and partners.

**For further information, visit [www.flowforma.com](http://www.flowforma.com)**