

YOUR 2025 GUIDE FOR HEALTHCARE PROCESS DIGITISATION

As the approved vendor of AI-powered process automation tools for the NHS, FlowForma has compiled this infographic based on industry research and customer insights. This guide will support your Hospital or Trust on its digital transformation journey and paper-lite initiatives. Understand how the no-code, AI-powered FlowForma Process Automation tool accelerates process digitisation, replaces paper, improves processes, enhances reporting, and ultimately delivers better patient experiences.



HELPING YOU OVERCOME COMMON PROCESS CHALLENGES



64% of healthcare decision makers tell us that **50%** to **100%** of their hospitals processes are managed on paper/email/excel

The Impact of Paper Processes on Hospitals

Missing Data	84%
Poor Visibility	80%
Inefficiencies	75%
Difficulty Proving Compliance	72%
Poor Care Collaboration	65%

What Prevents Hospitals From Digitising

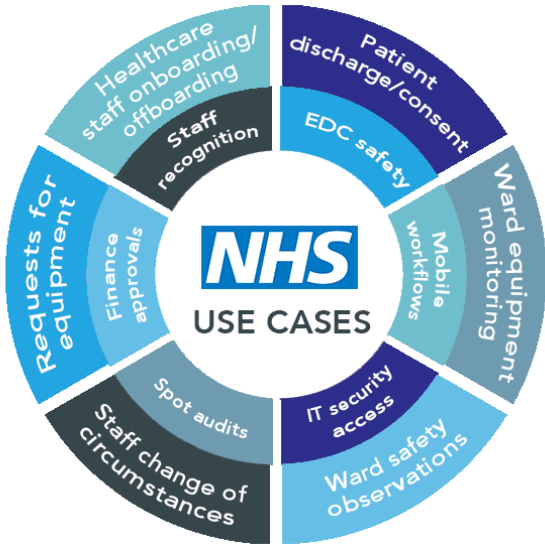
No Resources/Technical Skills	38%
Fear of Change	34%
No Budget	31%
No Owner for Initiative	26%
Not a Priority	21%

84% believe that their hospital has been impacted by incorrect or missing data, due to paper processes in the last 12 months. *FlowForma customers bring paper processes online to ensure accurate data and to prevent data processing delays.*

38% believe that a lack of resources and technical skillsets has prevented them from moving processes online. *FlowForma customers are digitising at scale by empowering their businesspeople to digitise with a no code tool.*

69% of healthcare decision makers surveyed say their hospital is motivated to digitise, to improve patient care. *FlowForma Process Automation eliminates paper process administration and empowers clinicians to serve the healthcare needs of citizens.*

FULLY CUSTOMISABLE USE CASES

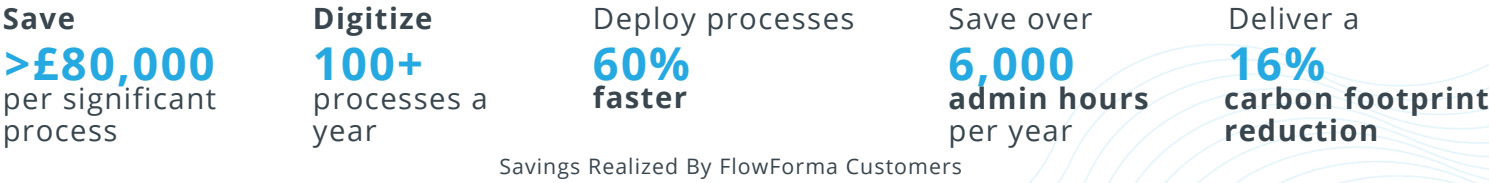


Accelerate Your Digitization With Free Out of the Box Process Templates

PROCESS AUTOMATION TIMELINE



EXPERIENCE RAPID ROI



TIPS FOR PROCESS AUTOMATION SUCCESS IN 2025



Deploy a no code automation tool

NO CODE
logic only.

- Address the demand for automating healthcare processes by enabling process owners to digitise
- Select an obvious process to digitise first, one that is intensely manual and will free up clinicians
- Listen to feedback from end users and ensure your digitised process addresses their key painpoints
- Empower your Hospital/Trust with rich data for reporting and ongoing process improvement

TRUSTED BY



"For us, it was about leveraging the national tenant to gain further efficiencies and adopting an internet-first approach to cyber security. FlowForma was part of our core PASA (Provisioning and System Access) solutions and the ability to create workflows quickly with governance from IT, without being reliant on them, is critical as we seek to further automate in other areas"
- Shaun Bucknill, Director of ICT & Acting Deputy CIO, NHS Blackpool Teaching Hospital

Register for Your NHS Digitisation Clinic

Our customised digitisation clinics are designed to help you understand where to start

[BOOK YOUR DIGITISATION CLINIC](#)